



**Place of Hearing: Nuapada
Appeared:**

1. **For the Complainant** – Sri Jagadish Rana, Repr. By Smt Sarojini Rana, At-Mahulbhata, Po-Nuapada, Dist.-Nuapada.
2. **For the Respondent** – Sri Abhinash Biswal, SDO Elect. Nuapada, TPWODL.
Complaint Case No. BPT-262/2024

Sri Jagadish Rana,
Repr. By Smt Sarojini Rana,
At-Mahulbhata,
Po-Nuapada,
Dist.-Nuapada.

Con. No. 9062-3116-0231

COMPLAINANT

Sri Abhinash Biswal,
SDO Elect. Nuapada,
TPWODL.

-Versus-

OPPOSITE PARTY

GIST OF THE COMPLAINT:

The complainant consumer Sri Jagadish Rana, Repr. by Smt. Sarojini Rana, AT-Mahulbhata, Po-Nuapada, Ps- Nuapada, Dist- Nuapada under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Nuapada on dt. 20.06.24, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ Domestic supply with CD of 3 KW having consumer no- **9062-3116-0231** under SDO Elect. Nuapada.
- 2) As complained by the complainant provisional/average bill was raised from 04/2009 to 05/2024.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the provisional/average bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. Nuapada) in its counter reply and course of hearing submitted as follows:

- 1) PVR: 05/07/2024
- 2) Bill details from March 2001 to May 2024



- 3) Date of supply 01/01/1990
- 4) Category: LT/Domestic
- 5) Connected Load 3 KW
- 6) Meter No – WE71331
- 7) Installed on 01/01/1990 with IMR: "0"
- 8) CMR: 31238 Kwh as on 05/07/2024
- 9) The meter status: Ok
- 10) Facts of the complainant: Revision of abnormal bill
- 11) As written version submitted by SDO Elect. Nuapada as follows:
 - The consumer has been served several provisional bills for the period from 04/2009 to 05/2024.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing. The OP submitted that the consumer has been served several provisional bills for the period from 04/2009 to 05/2024.

ORDER **31.07.2024**

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

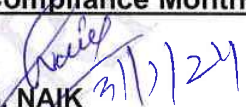
The OP is directed as follows:

- To revise the bill by way of recasting from 04/2009 to 04/2024 with IMR: "4965" Kwh on 04/2009 and FMR "30442" Kwh on 03/2024.

The case is disposed of accordingly.

Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.

Compliance Month- August-24


B. NAIK 31/7/24
Co-Opted Member
Co-Opted Member
GRF, Bhawanipatna


K.K. PATTNAIK
MEMBER (Fin.)
MEMBER


R.K. NAIK 31/7/24
PRESIDENT
PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Sri Jagadish Rana, Repr. by Smt. Sarojini Rana, AT- Mahulbhata, Po-Nuapada, Ps-Nuapada, Dist- Nuapada
2. SDO Elect. Nuapada, TPWODL.
3. EE, NED, Nuapada.
4. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."